Agents & Brokers: Selling in the Marketplace

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Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Your Marketplace Weekly Recap

- If you're helping a consumer during a special enrollment period (SEP), be sure your National Producer Number (NPN) is recorded on their application! Learn more by reading this new tip sheet.
- Want to learn more about which help desk or call center can help you with your needs? Watch the <u>"Agent & Broker Support</u>

- <u>Desks"</u> video, part of the <u>Marketplace Original Series: Agent and</u> <u>Broker Learning On Demand</u> video series, today!
- Agent and broker frequently asked question (FAQ) of the week: <u>Are Marketplace Call Center representatives allowed to</u> remove my National Producer Number (NPN) from a consumer's <u>application?</u>



Routine Reminders

- Make sure your calendar is clear on July 1 from 8:30 AM to 4:00 PM ET so you can attend the 2019 CMS Marketplace Agent and Broker Summit! Keep an eye on your inbox for more details coming soon.
- Stay up to date on upcoming agent and broker webinars, new resources, helpful tips, deadlines, and more by following us on <u>LinkedIn</u> and <u>Twitter!</u>
- There are many reasons why someone may need to cancel their Marketplace plan, but the process to terminate a plan varies by an individual's situation. <u>Learn more</u>.
- Be sure to <u>complete Marketplace registration and training for plan</u> <u>year 2019</u> so you can assist consumers year-round!
- After completing the self-paced <u>Help On Demand training</u>, be sure to check your inbox for a secure link from BigWave systems so you can activate your account, complete your profile, and start receiving consumer requests! <u>Learn more</u>.



Tools and Resources to Help You

- The first quarterly Marketplace Agent and Broker Resource Catalog is now online! <u>Browse the catalog now.</u>
- Agents and brokers interested in enrolling consumers through a
 Direct Enrollment (DE) Pathway should <u>contact the approved</u>
 <u>issuers and web-brokers in their area</u> to determine if they
 participate in DE.

Have questions? Check the <u>FAQs for Agents and Brokers</u> website and this <u>list of websites and Call Centers</u> to find the right contact.

